Digital Library, Intranet Portal and Corporate Secretariat Digitization

> **SIAE – SOCIETA' ITALIANA DEGLI AUTORI ED EDITORI**
> **PUBLIC SECTOR**

Italy

With Proge-Software we implement a process of digitization and modernization of our business tools, starting from the Digital Library and the Intranet Portal, to arrive at an advanced Modern Workplace based on Microsoft tools.

Michele Panigada – Information Technology Director

Partner	Proge-Software S.r.l.
Scenario	The SIAE, the Italian Society of Authors and Publishers, is a public association responsible for the protection and intermediation of copyright in Italy. The headquarter is in Rome and has about 1100 employees.
Business need	Through an initiative launched in mid-2019 called "Digital Library", the goal was to update their Intranet Portal and digitize the main Business offices, such as the Personnel and Corporate Secretariat. Finally, another goal was to enable SIAE employees to Smart Working, which was not practiced until that moment.
Product	Office 365 SharePoint Online Teams Azure AD Connect ADFS

SUMMARY

With the Digital Library project, SIAE has launched a process of digital transformation and modernization of its business tools. The project, followed by Proge-Software, concerned three main areas: the company Intranet, which has been completely redesigned and implemented, the digitization of the Corporate Secretariat and the main Business Offices, the Digital Library, and the use of SharePoint Online as a Cloud repository for corporate data.

BACKGROUND

The SIAE, the Italian Society of Authors and Publishers, is a public association responsible for the protection and intermediation of copyright in Italy.

The headquarter is in Rome and has about 1100 employees.

THE CHALLENGE

The customer's need was to complete the Digitization of the Corporate Secretariat and the Intranet Portal by the end of 2019, in a maximum time of 5 months. For the success of the project it was necessary to compress all its phases, shortening as much as possible the requirements consolidation and analysis activities, maximizing the effort of defining priorities.

APPROACH

The approach adopted by the Proge-Software team was extremely flexible, also thanks to the collaboration of the PMs and all the SIAE staff involved in the project, and allowed the entire project to be broken down into modules, assigning and working the task in order to parallelize the activities in all phases.

EXPECTED RESULTS

Following a competitive tender, SIAE entrusts Proge-Software with the activities for the rapid and efficient implementation of the new solution. Expectations were high, implementation times very stringent, and the impacted Business Users, such as the General Manager's Secretariat, needed special attention to all phases of the project.

OBSTACLES AND PROBLEMS

A long initial phase of consolidation of user requirements was required, which led to the need to compress the phase of preparation of the functional analysis and subsequent approval by the Customer.

ACTUAL RESULTS

To meet the customer's needs, Proge-Software proposed the Office 365 suite, with particular focus on SharePoint Online and Teams tools. SharePoint Online was used both to design and develop SIAE's new corporate Intranet, but also to create the portals of the main SIAE Business offices, within which the electronic protocol functions were also implemented.

BENEFITS AND ADVANTAGES

With this project, SIAE has achieved several objectives:

• have a new modern and functional Intranet

• digitize the Corporate Secretariat and the main Business offices

• the tools included in Office 365, in particular MS Teams, enabled the customer to Smart Working, allowing them to remain operational even during the Covid-19 emergency

• to dispose of "old" products and systems to the advantage of a Digital Library on the Cloud based on SharePoint Online

LEARNING AND KEY POINTS

The Office 365 suite, identified by Proge in response to the tender, in addition to allowing the implementation of the tender within the time established by the Customer, has allowed SIAE to activate an advanced Modern Workplace with the Microsoft tools necessary to work in smart working, without reduce productivity, even in full health emergency.

ADDITIONAL INFORMATION

http://www.siae.it